



Who needs recon<sub>.exe</sub> anyway!?

Alternative device lifecycle management ideas

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# Introductions



**Mark Lamont**  
Slack [@mark\\_lamont](#)



**Bob Bryden**  
Slack [@kapakra](#)

# Devices Background

- Mac main client since 2011
- Approx **6,000** devices
- Managed through jamf



- Windows used in some teams
- Approx **800** devices
- Managed through SCCM

# Mac Device Management

Lifecycle tasks use jamf as source of data:

- Issuing devices to users for
  - Permanent staff
  - Day loans
  - Longer term loans
- Returning devices to available stock
- Tracking devices in repair
- CMDB Updating

Front line support tools use jamf as source of data

Reporting tools use jamf as source of data



# Windows Device management

- Built and managed using SCCM
- Lifecycle tasks manual and different to Mac
- Windows 7



- Windows and Mac teams merged into Devices team
- Windows 10 build created

## The Challenge

### Make Windows management integrate with Mac management

- Use the same tools for stock control
  - Use the same tools for reporting
  - Use the same loan management
- 
- Minimal development effort
  - Minimal or zero front line process change



## How to do this? magic?

- Powershell script to read SCCM
  - Reads all scoped computers and checks if exist in jss
    - If does not exist: creates a record
    - If does exist: updates some attributes



### What's needed?

- List of computer models that will be imported
- Modify /Library/JSS/Tomcat/webapps/ROOT/WEB-INF/xml/computerModels.xml

## computerModels.xml

```
<computer_model>
  <model_name>HP Elite x2 1012 G1</model_name>
  <display_name>HP Elite X2 1012 G1</display_name>
</computer_model>
<computer_model>
  <model_name>HP EliteBook 840 G3</model_name>
  <display_name>HP EliteBook 840 G3</display_name>
</computer_model>
<computer_model>
  <model_name>HP EliteBook x360 1030 G2</model_name>
  <display_name>HP Elitebook x360 1030 G2</display_name>
</computer_model>
<computer_model>
  <model_name>HP EliteDesk 800 G1 SFF</model_name>
  <display_name>HP EliteDesk 800 G1 Small Form Factor</display_name>
</computer_model>
```

## Danger Will Robinson

### Vendors model naming is inconsistent!

- Decide what is desired name in jss and map vendor name to desired model

['HP SPECTRE XT PRO'] = 'HP Spectre XT Pro 13'

['HP Spectre XT Pro Ultrabook'] = 'HP Spectre XT Pro 13'

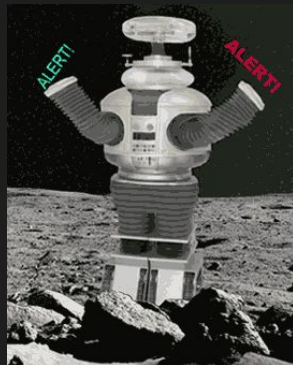
['HP SPECTRE XT PRO ULTRABOOK'] = 'HP Spectre XT Pro 13'

['HP SpectreXT Pro 13-b000 PC'] = 'HP Spectre XT Pro 13'

['HP SpectreXT PRO 13-b000 PC'] = 'HP Spectre XT Pro 13'

['HP Spectre 13 Pro Notebook PC'] = 'HP Spectre XT Pro 13'

['HP Spectre 13-SMB Pro Ultrabook'] = 'HP Spectre XT Pro 13'



Ta Da!

Computers > CND7[REDACTED]

Inventory Management History

**General**  
CND7[REDACTED]

**Hardware**  
HP ZBook Studio G3

**Operating System**  
Microsoft Windows 10 Enterprise

**User and Location**  
[REDACTED]

**Security**

**Purchasing**

**Storage**  
1 Drive

**Extension Attributes**

**Disk Encryption**  
0 of 1 Partitions Encrypted

**Licensed Software**  
0 Matches

**Hardware** Edit

<b>Make:</b>	HP
<b>Model:</b>	HP ZBook Studio G3
<b>Model Identifier:</b>	HP ZBook Studio G3
<b>UDID:</b>	52a7597a-2[REDACTED]-[REDACTED]0d1-f1add5d14be7
<b>Serial Number:</b>	CND7[REDACTED]
<b>Processor Speed:</b>	
<b>Number of Processors:</b>	-1
<b>Total Number of Cores:</b>	4
<b>Processor Type:</b>	Intel(R) Xeon(R) CPU E3-1505M v5 @ 2.80GHz
<b>Architecture Type:</b>	
<b>Bus Speed:</b>	

# Future Ideas and thinking

## Import other devices

Any devices can be imported into the database

Import Chromebooks/ChromeBits from Google

## Manage Windows Through jamf

Make changes to the jss windows computer record and write this to AD to assign applications or GPO



Q&A

