

Treatwell IT

Jon Arntzen
Senior Service Desk Engineer, Treatwell

Who are we?

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Locations

HQ in London

11 Countries

4 Main offices

Developers in Lithuania and
London

Customer support hub in
Barcelona





You can book:

Haircuts

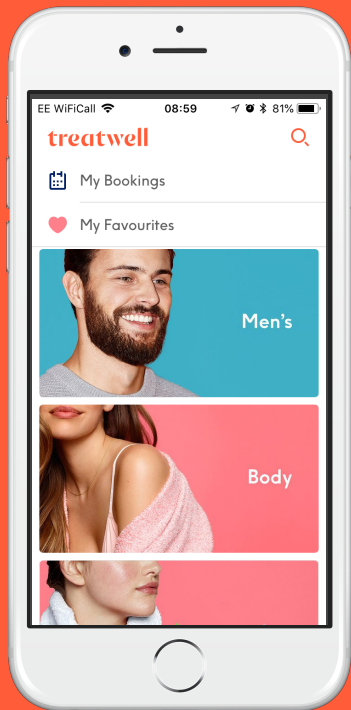
Hair removal

Facials

Nail treatments

Massages

Spa



Mobile First

Marketplace and B2B app called Treatwell Connect

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80% Mac

10% Windows and 10% Linux

500+ Staff

Across Europe

100+ iOS devices

Number growing quickly!

80% High Sierra

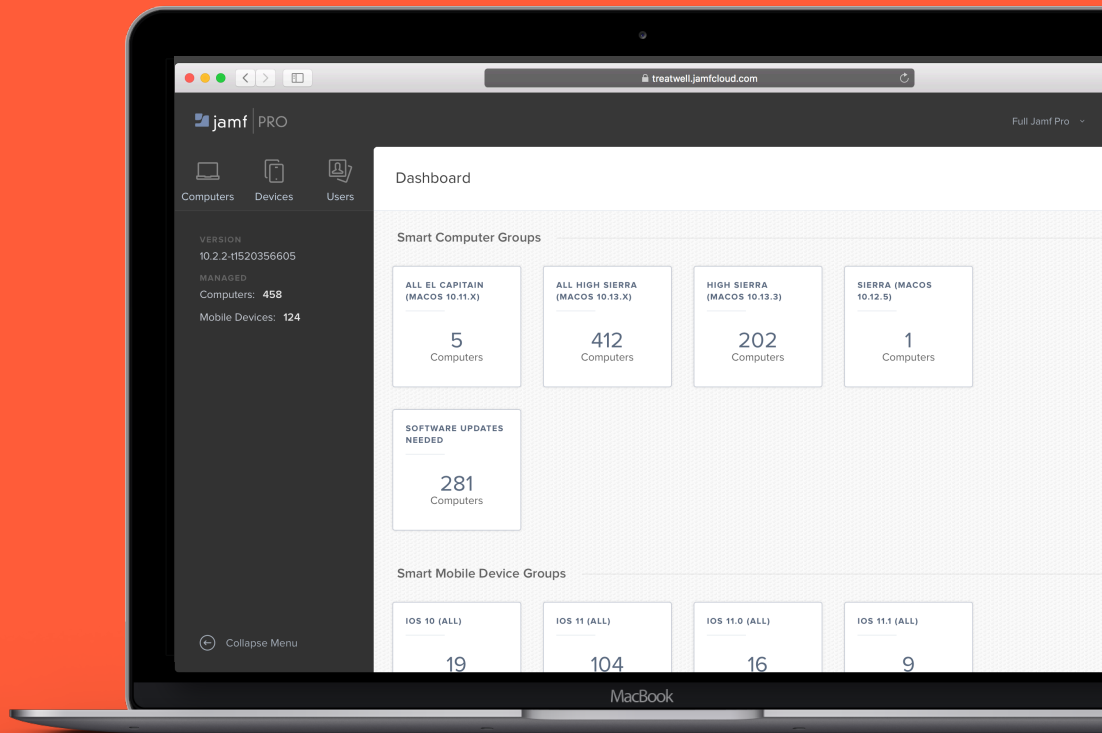
Only a handful on pre-Sierra OS

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Jamf Pro Migration

We do not image
anymore.

A handful of Macs are
still managed by
Munki or not
managed at all



Company Culture

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**Mac vs
Windows**

Microsoft Excel

Finance Software

Personal preference

Mac vs Linux

Personal preference

“Custom” hardware

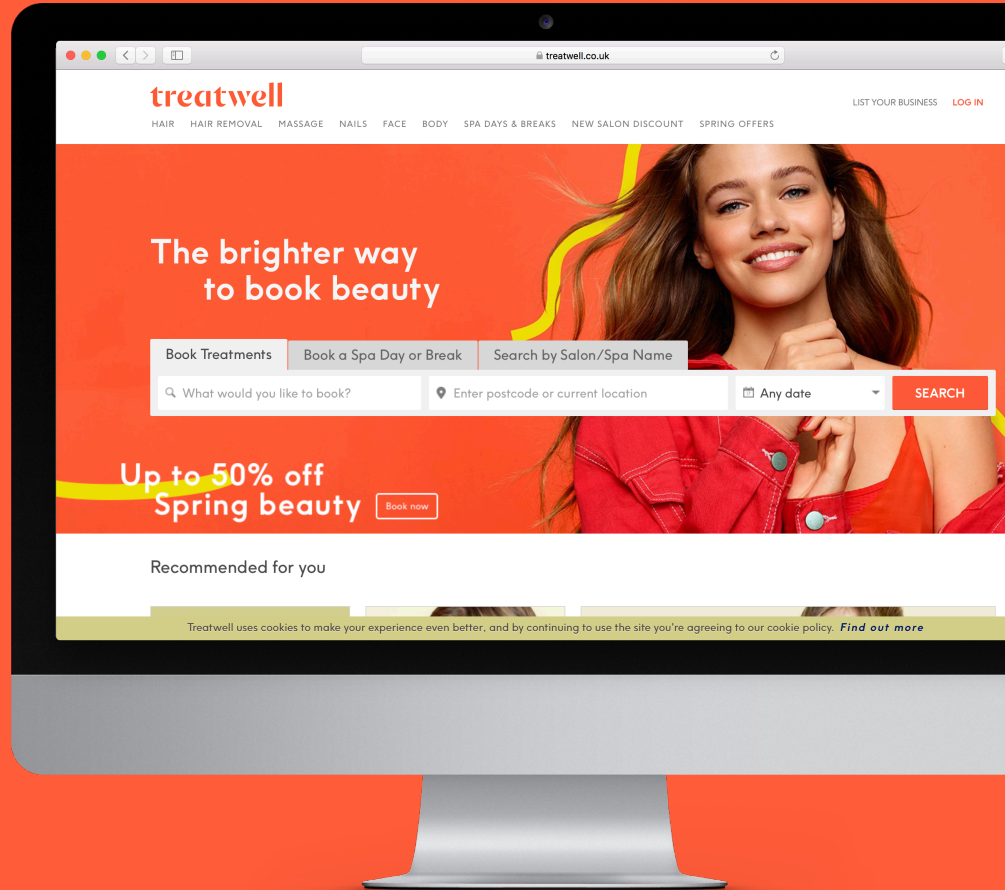
Mac Challenges

Device Enrolment Program

So many patches!

Different applications,
different deployment
strategies.

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Jamf Pro and Apple

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FileVault

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