Past and Present

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IT Orientation

What used to happen during IT orientation

- 20-30 new employees per IT orientation

- 80%-90% of laptops are macbook pros

- New employees setting up their macs

- Local accounts/passwords/Security Settings/Filevault

- New employees installing standard apps

Deploying Applications

What used to happen when deploying apps

- The user requested the software eg VMware Fusion

- IT shared the packaged app via Google Drive

- ..and the Serial Key!

Now imagine someone requesting a new laptop...

Travel Kits

What used to happen when someone asked for travel kit

- Wipe the burner laptop

- Reinstall the OS

- Go through the set up

- Security settings

- Install apps

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So what did we change to make our lives easier..

Crafting User Experience using Okta and Jamf

What we achieve with Jamf Pro

- Zero-touch deployment

- Deploying applications easier

- Deploy and manage security settings

- Manage our mac fleet

- Automate routine processes

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What happens now during IT orientation

- We still have 20-30 new employees per IT orientation

- 80%-90% of laptops are still macbook pros

- We use DEP and DEPnotify to help them set up their laptops

- Apps and Security Settings are deployed through Jamf

What happens now when we deploy Applications

- Okta manages the security groups

- Packages are deployed through Jamf's Self Service

- Users don't see any License Keys!

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What happens now when an employee gets a new laptop

- We use DEP and DEPnotify to help them set up their new laptop

- Standard apps and security settings are downloaded and applied in the background

- User can install their licensed apps through Self Service

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What happens now with travel kits

- We use the red button policy from Jamf to wipe the burner laptops --eraseinstall

- Apps and security settings are downloaded and deployed through Jamf

- Recycling laptops was never easier!

What will the future bring?

- More automation

- Better user experience

- Less time setting up things!

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Questions?