

Lessons from the Helpdesk

Matthew Short - 13 August 2026

History





FORMULA E

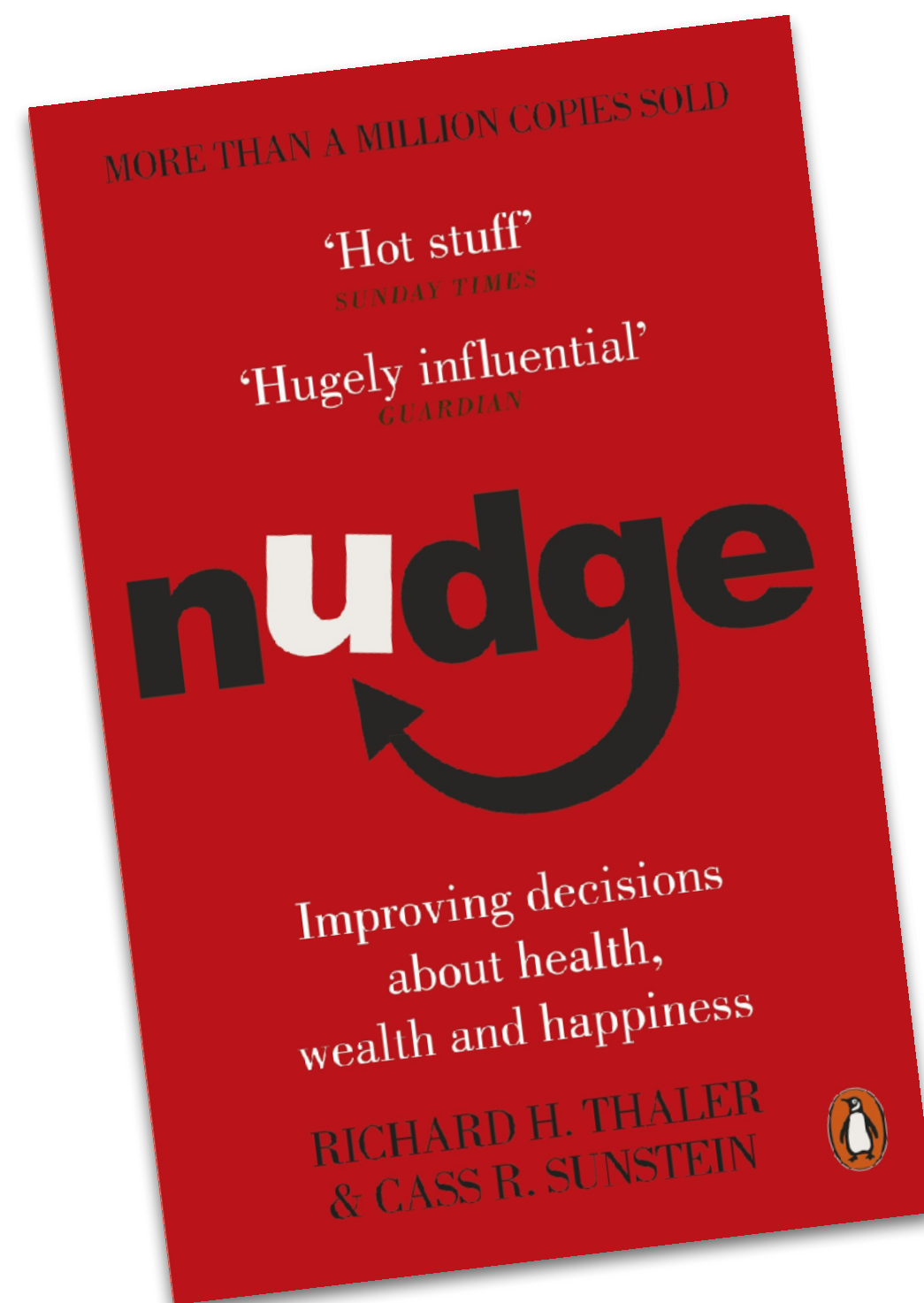


THE
VOLEON
GROUP





Approach





Security & compliance

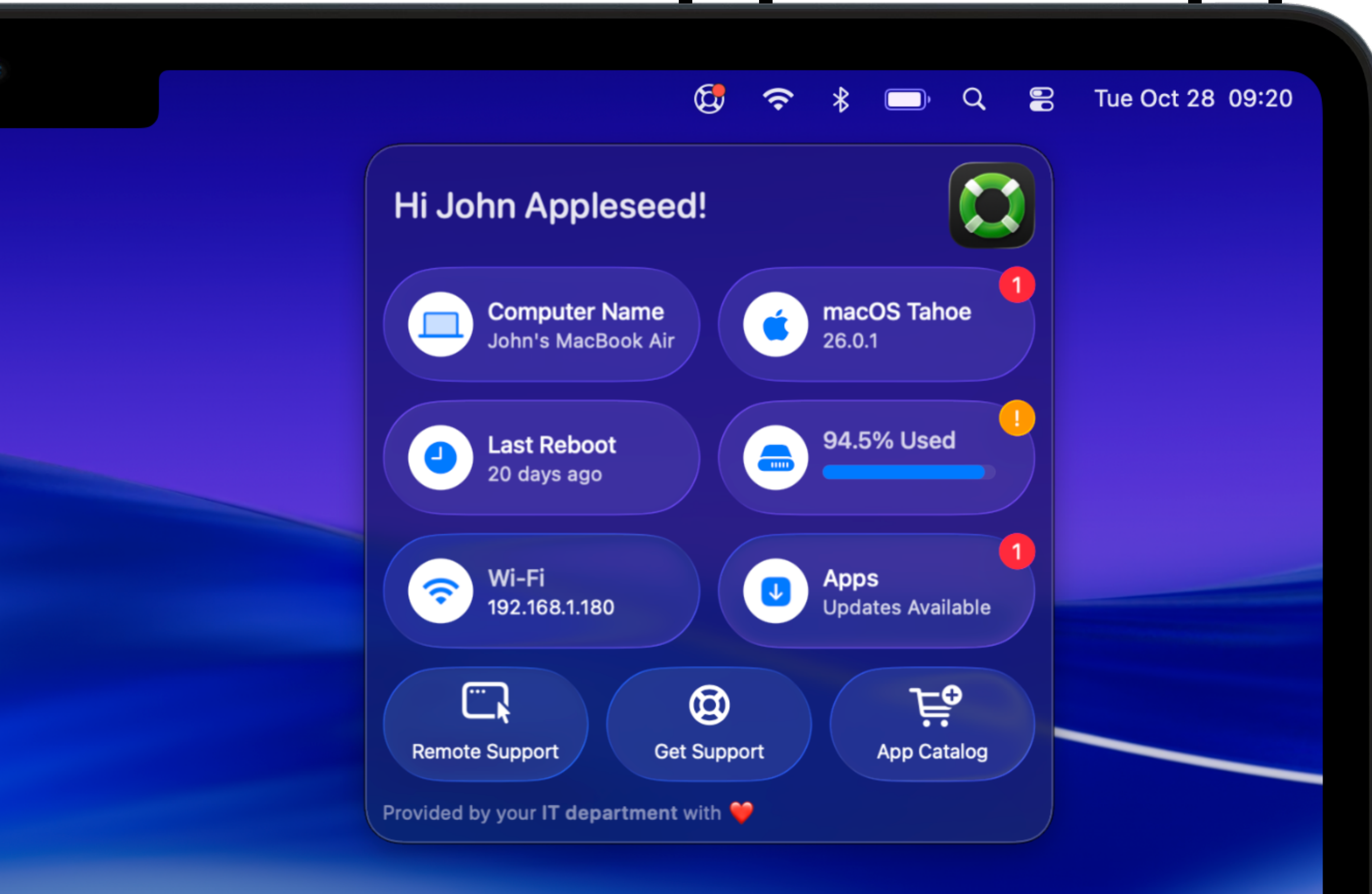
Keep comments synced between Jira and Slack

The screenshot illustrates the integration between Jira and Slack. At the top, a Jira task card for 'MOB-2841 in Jira Cloud' is shown with a status of 'To Do', a priority of 'Medium', and an assignee of 'Unassigned'. Below the task card, a comment by Priya Hansra states '@Brooke designs have been updated!'. A double-headed arrow points from this comment to a Slack notification below. The Slack notification, from Priya Hansra, also states '@Brooke designs have been updated!', demonstrating how updates in Jira are synchronized to Slack.

Talk to Lisa naturally.



macOS Support App



Available
from



Team Weekly Sync

Edited 2 min ago

Share

Team Weekly Sync

Agenda

- Round robin of team updates
- Celebrating team wins
- Review press article

✓

Action items

✓

Copy draft ready

Copy approved by leadership

@JasonK to create visuals

Press articles

Slack's new video and voice tools are a nod to ...

Slack started talking about a new set of communications tools to enhance the text-based channels at the end of last year. Today the company ...

Tc TechCrunch | Added Today

Huddle in #design-team

Thread

you rock peeps. thank you.

3

2

Katie Stiegman 11:30

brb one minute

1

Katie Stiegman 11:30

started taking notes

Canvas

Team Weekly

Updated just now

New message

@

Aa

5

Add a Topic

Leave

NOT PUBLISHED

About usBenefitsTeams

Search for verified announcements, resources, and policies

Priya

Trending topics

Stay close and connected to what's happening across our org.

Prosperity's Annual Report Reveals 2024 Achievements

The company's new annual report highlights a 25% increase in revenue and a 15% rise in profitability, thanks to strategic investments in digital transformation and geographic ex...

Chloe Lee · 9 hours ago

Investing in self care

In our ongoing commitment to employee well-being, we are excited to announce the launch of a new yoga program designed to promote self-care and relaxation. Starting next week, join us every Tuesday and Thursday morni...

Chloe Lee · 9 hours ago

Planning an offsite? We can help

Watch our video full of tips for preparing an offsite team-building event. Get funding and approval faster. And be sure to check out our ideas for ice-breakers and team bonding m...

Chloe Lee · 9 hours ago

See our ambitions, objectives and priorities

Get the latest info on this fiscal year's new OKRs! We cover business objectives, expansion to new markets as well as our commitment to employee development and...

Chloe Lee · 9 hours ago

←

→



Happy Birthday
Kara Snyder 🥳

23 Jul

We hope you have an awesome day!

Q&A

